

#### Field Testing: Process Steps

Battery testing is most effective as a diagnostic resource when employed at established scheduled intervals. When conducting field testing, it is your responsibility to ensure that inspection and test activities are deployed with maximum attention to safe working practices and established test procedure norms.

# Safety. First.

In today's EV & battery-powered mobile equipment operating environment, condition-based battery management and routine field analysis practices have become the norm for assuring performance reliability and return-on-investment. Equipment owners and users increasingly realize that deep cycle battery and charger analysis is a critical part of ensuring work is completed on-time and on-budget.

## AN EFFECTIVE BATTERY MANAGEMENT PROGRAM CAN:

- **1.** Ensure equipment reliability
- 2. Reduce maintenance costs
- **3.** Lower the total cost of battery ownership
- 4. Optimize warranty claim management
- **5.** Build stronger customer relationships

Using the attached 3-Point test process, the Safety. First. battery inspection process simplifies battery inspection and testing while producing credible data that help guide equipment owners and users to the best decisions for their operations. Periodic battery testing allows for battery data to be collected over the timeline of battery and machine life that can be to provide insight about optimizing battery life and reliability while reducing maintenance costs.

Success begins when Crown Battery's commercial partners are certified to conduct the field testing described on the following page, and commit the initiative and resources that are necessary to deploy this program as a product management resource.

### **Safety is Your Responsibility!**

- ▶ Batteries produce hydrogen gas, which is highly flammable. Keep sparks, flames and cigarettes away from batteries at all times. Maintain good ventilation when working on or charging batteries.
- ▶ When working with batteries you need to wear proper protective gear such as safety glasses, protective foot-wear and gloves. Remove watches or jewelry and avoid causing sparks with tools.
- ▶ When handling lead-acid batteries, do not tip the product beyond a 45° angle in any direction. Keep vent caps tight and level before and after testing is complete. Do not operate or charge batteries without vent caps secured tightly to the battery.



#### **Battery Analysis Field Support**

You can reach Crown Battery's Product Support Desk by telephone, 8:00 am - 4:30 pm North American Eastern Standard Time and via email:

#### **SLI Product Support Desk:**

+1.419.334.7181 | ext. 50216 +1.419.334.7124 Fax commercial@crownbattery.com





Authorized Crown Battery resellers can submit warranty claims to Crown Battery's SLI Product Support Desk via email or fax using the following inspection report. Reports must be submitted with all fields completed. It is the option of Crown Battery to request additional inspection details such as digital photos, manufacturing codes, electrolyte samples or to authorize the return of batteries to Crown Battery's factory for advanced inspection. Please refer to Crown Battery's Limited Warranty Policy for additional details.

# Safety. First. Battery Test Report



Cell No. 4 S.G. (8 & 12 Cell No. 5 S.G. (12 Volt Cell No. 6 S.G. (12 Volt Test set batteries showing Batteries subjected to rep DISCHARGE / LO Discharge Current:	A Specific G eated under DAD TES Note: Co	rcharge may requir	e multiple charge	e / discharge o	cycles to reco	over.		0 at 220 amp	os for 15 - 3 Battery 5	9 seconds.)  Battery 6	
Cell No. 4 S.G. (8 & 12 Cell No. 5 S.G. (12 Volt Cell No. 6 S.G. (12 Volt Test set batteries showing Batteries subjected to rep DISCHARGE / LC	A Specific G eated under DAD TES Note: C	rcharge may requir T: onduct load test a	e multiple charge	e / discharge o	cycles to reco	over. 2/20 rating. (Exa	mple: CR-22	0 at 220 amp			
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Cell No. 2 S.G.											
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Record Battery Date (							136010160				
☐ Broken / Over-Torque		☐ Broken / Torn		☐ Punctured☐ Side Wall Bulging			☐ Overfilled☐ Discolored		<b>□</b> Wet		
☐ Corrosion☐ Melted		☐ Corrosion☐ Loose		☐ Cracked☐ Punctured☐			☐ Exposed Plates☐ Overfilled		□ Dirty		
☐ Good		☐ Clean		Good			□ Good		□ Clean		
Terminal Condition:		Cable Condition:		<b>Battery Container:</b>			Electrolyte Condition:		Compartment Condition		
PHYSICAL INSP	ECTION	DETAILS:									
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Battery Model						Battery Quantity Installed					
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Email Address					Battery	/ Charger Make	e / Model				
Phone Number Email Address					Machir	ne Model Num	oer				
	Customer Name				Applica	Application / Machine					